

Welcome to Walsall Pack

Feedback Form

Welcome to Walsall pack aims to be a guide for people new to Walsall in supporting their integration and making them feel welcome.

We would like to know to what extent the pack was useful to you in finding local services and places and learning and understanding your rights and responsibilities.

Please complete and submit this feedback form to us if you have received or accessed Welcome to Walsall pack.

1. Gender

- Male
- Female
- Other

2. Age group

- 0 -17 years old
- 18 – 64 years old
- 65 + years old

3. Country of origin

4. Ethnicity

5. Spoken Language/s

6. Employment status:

- Employed
- Unemployed
- Retired
- Other: _____

7. How long have you lived in Walsall?

- Less than 1 year
- 1 - 2 years
- 3 - 4 years
- 5 - 6 years
- 7 years or more

8. Where did you receive the pack from?

- Nash Dom
- Walsall Council
- GPs and surgeries

- Job Centre
- Schools
- College
- Community venues
- Places of worship
- Police
- Outreach services
- Online (website, internet search, social media)
- Other: _____

9. How useful/informative did you find the information contained in the welcome pack?

←Not useful										Very useful →									
1	2	3	4	5	6	7	8	9	10										

10. Please tick the sections for Welcome to Walsall pack that you used/accessed to find information?

Nr	Section	
1	Walsall Council	
2	Health and Wellbeing	
3	Staying Safe	
4	Housing and Benefits	
5	Schools	
6	Children and Young People	
7	Finding a Job and Improving your Skills	
8	Rights and Responsibilities	
9	Immigration	
10	Local Services	
11	Social Activities	
12	Transport	

11. On a scale from 1 (strongly disagree) to 5 (strongly agree), please rank the benefits of the pack for you by ticking the relevant box.

Benefits	1	2	3	4	5
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