

Welcome to Walsall Pack

Feedback Form

Welcome to Walsall pack aims to be a guide for people new to Walsall in supporting their integration and making them feel welcome.

We would like to know to what extent the pack was useful to you in finding local services and places and learning and understanding you rights and responsibilities.

Please complete and submit this feedback form to us if you have received or accessed Welcome to Walsall pack.

		Female Other
2.		ip 0 -17 years old 18 – 64 years old 65 + years old
3.	Country	of origin
4.	Ethnicity	
5.	Spoken I	_anguage/s
6.		nent status: Employed Unemployed Retired Other:
7.		g have you lived in Walsall? Less than 1 year 1 - 2 years 3 - 4 years 5 - 6 years 7 years or more
8.		id you receive the pack from? Nash Dom Walsall Council

GPs and surgeries

1. Gender

Male



Job Centre	
Schools	
College	
Community venues	
Places of worship	
Police	
Outreach services	
Online (website, internet search, social media)	
Othor:	

9. How useful/informative did you find the information contained in the welcome pack?

←Not useful Very useful –								seful →	
1	2	3	4	5	6	7	8	9	10

10. Please tick the sections for Welcome to Walsall pack that you used/accessed to find information?

Nr	Section	
1	Walsall Council	
2	Health and Wellbeing	
3	Staying Safe	
4	Housing and Benefits	
5	Schools	
6	Children and Young People	
7	Finding a Job and Improving your Skills	
8	Rights and Responsibilities	
9	Immigration	
10	Local Services	
11	Social Activities	
12	Transport	

11. On a scale from 1 (strongly disagree) to 5 (strongly agree), please rank the benefits of the pack for you by ticking the relevant box.

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Better knowledge about local			
services and local places			
Better knowledge about my			
rights and responsibilities			
Improved access to services			
Improved access to social			
activities and socialising			
opportunities			

12. What other information would you expect to find in the pack that would better support those who are new to Walsall?							

13. How likely would you be to recommend the actual Welcome to Walsall pack to someone new to Walsall? Please tick the answer relevant for you.

←Very unlikely Very likely →								ikely →	
1	2	3	4	5	6	7	8	9	10